



# VIJAYA BANK RETIREES' ASSOCIATION (Regd)

( Affiliated to AIBRF)

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To,

THE MANAGING DIRECTOR AND C.E.O.  
VIJAYABANK  
HEAD OFFICE  
BANGALORE.

Sir,

Date : 17-09-2015

## **Group Medical Insurance to Retired Persons - Circular No. 15235 dated 14/9/2015**

At the outset, we thank you for including all those exited from the services of the bank, in the proposed group Medical Insurance Scheme to be introduced to the retirees of the bank.

We have given several suggestions, a few are accepted and a few more are not yet accepted by the bank. We will be writing separately about this.

Meanwhile, as far as implementation of the scheme is concerned, we wish to bring the following difficulties, for appropriate action at your level.

The circular No. 15235 dated 14/9/2015 was put on the Bank's network by about 11 am on 15th September, 2015, with instructions to upload online the particulars by those opting to join the scheme by 30th September, 2015. We wish to bring to your notice that this is the shortest time allowed among all the banks in this regard. Extension of time and certain changes in the procedure for opting is an imperative for the following reasons :

1. To our knowledge, it is only our bank, which has instructed retirees to upload the particulars online.
2. Several retirees, in response to our sms and phone calls have told us that they are in remote villages and have no easy access to computers/ internet.
3. Many of our senior retirees have no knowledge of computers.
4. Many retirees are on tour/pilgrimage and abroad and it will be not possible to them to upload the details before 30th Sept.
5. Our experience in uploading the particulars was very bad because of no connectivity, no power supply, problems in the bank's portal etc.

Hence, it would be desirable to do away with online updation and collect all the applications on hard copies. Adequate time, say up to 20th of October may be given. Collecting application manually necessitates collation of data at Personnel dept, involving some additional work. We request to please undertake the same and spare the retirees of all the inconvenience and difficulties.

Alternatively, the bank may issue a circular to all the branches instructing all of them to upload the particulars of all the retirees approaching them. Branches may also be instructed to provide a hard copy to the retirees for submission to Personnel Department with photos, and to assist the retirees in doing so. To avoid dislocation of customer service, a separate time-slot may be provided to the retirees, for this purpose.

We request you to kindly consider our request and help our retiree friends.

Thanking you,

Truly yours,

( Gopinathan Nair )  
President

( K. Vishwanath Naik )  
General Secretary